Randy **K**raft

IT **M**anager

Randy started working for Bergstrom Electric, Inc. in November, 2003. Prior to that time, he was the owner/operator of Computer Renaissance in Grand Forks, ND for seven years. Randy is currently the IT Manager of Bergstrom Electric, Inc.

He obtained his MS in Computer Information Systems in 2001 from Bellevue University in Bellevue, NE. Randy has over twenty years of experience working in the computer industry with users and customers in all areas of their computer needs. Some of the customers he has worked with as an IT professional are: Gateway, Oriental Trading, Polaris and many others both large and small.

Randy reports directly to the President of Bergstrom Electric and assists in all areas of computing needs with the office staff, field personnel and customers. He maintains a network between multiple company locations, as well as setup, installation and maintenance of all computers and servers. Mr. Kraft also assists on projects when the need for both technical and wiring data/phones arises for customers. Aside from the in-house computers and networks, Randy services customers' computer needs thru the service department of Bergstrom Electric, Inc. One of his top priorities is to ensure that all information needed by users is correct, backed up and available when needed.

Education and Experience
- Red River High School - Grand Forks, ND
- BS Computer Science - University of North Dakota
- MS Computer Information Systems - Bellevue University

Specialty Training
- School-To-Work Program - Grand Forks School System and Job Service ND
- CISSP - Computer Information System Security Professional
- Unit Coordinator - Boy Scouts of America
- IT Coordinator - Sacred Heart School, East Grand Forks, MN
- Information Services Management School
- Dale Carnegie Training
- Supervisor Leadership School
- Franklin Time Management
- Quality Improvement
- Trust and Teamwork
- Microsoft Windows
- Visual Basic and Visual C++

Licenses/Certifications
- First Aid/CPR Certified